



## Embedding a community outcome culture through analytics

**WHEN:** Wednesday, 17 October 2018

**TIME:** 10:00 AM – 12:00 PM

**WHERE:** City of Playford, 12 Bishopstone Road, Davoren Park

Includes morning tea

### Embedding a community outcome culture through Analytics

Dr Shikha Sharma, Manager Analytics and Information Solutions will share the journey in reshaping Playford Council's culture by establishing, analysing and utilising service standards for improving outcomes for the community through data and analytics.

### Program

10:00 AM	Welcome
10:10 AM	An Analytics Culture
10:30 AM	Challenges → Opportunities
11:00 AM	Morning Tea
11:15 AM	Playford Analytics Centre
11:35 AM	Hot Topics
12:00 PM	Event Close

### Reframing Challenges into Opportunities

In this session, the network will explore some of the current challenges in the CI space and as a network, work together to reframe these challenges into opportunities.

### We hope you can join us!

Registrations can be made at our website and will close Friday, 12 October 2018.

For further information, please contact Tahlia Willey, Network and Program Officer on 8291 7994 or 0428 340 008.

### Playford Analytics Centre

Hear how the Playford Analytics team has developed a centralised excellence centre which is driving customer orientation, service improvement and evidence based in the organisation.

### Register Now!

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