

CONTINUOUS IMPROVEMENT NETWORK



BENEFITS REALISED: MANAGING FINANCIAL SAVINGS AND REPORTING POSITIVE OUTCOMES

The City of Onkaparinga will discuss how they overcome change resistance by reporting on the financial benefits of improvement processes, and will share their overall approach to business process management.

When / Thursday, 9 May 2019

Where / City of Onkaparinga,
1 Ramsay Place, Noarlunga Centre

Time / 10:00am – 12:00pm
Includes morning tea

Investment /
Attendance is free; however, registrations are essential

Register online /
<https://www.lgprofessionalssa.org.au/event-3289992>

Registrations close / Wednesday 2 May 2019

NETWORK FORUM AIMS

- ∴ Build your professional networks
- ∴ Broaden your perspective of the sector
- ∴ Take time out of the office to think and reflect
- ∴ Connect and share with your peers

BENEFITS REALISED

Change resistance can be significant, and it is sometimes difficult to ensure efficiencies such as financial savings are realised and reported as positive outcomes.

This session will provide a demonstration on how to apply a standardised process towards managing financial savings, including key steps such as identifying, verifying, realising and reporting savings across Council.

BUSINESS PROCESS MANAGEMENT

Process improvement is critical. Business processes must be understood, managed and improved to ensure we continue to deliver efficient and effective services to our customers.

The City of Onkaparinga's Business Process Management Framework (BPMF) provides the organisation with the structure and governance needed to optimise its business processes, delivering benefits such as enhanced operational efficiency, lower costs, reduced risk and improved customer experiences.

This session will focus on the City of Onkaparinga's approach to business process management, including tools, templates and systems.

PROGRAM

10:00 am	Welcome
10:10 am	Benefits Realised
10:40 am	Networking Session
11:00 am	Morning Tea
11:15 am	Business Process Management
11:45 pm	Hot Topics
12:00 pm	Event Close



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About Local Government Professionals Australia, SA

Local Government Professionals Australia, SA is a not-for-profit member based association representing professionals working in local government in South Australia. We have the ability to link and connect people from different councils who may not otherwise form relationships or share with each other. Our high quality professional development programs and networking events are uniquely local government – reflective of the culture of the sector and sensitive to the needs of its professionals. The content of our events and programs are informed by our members and people who genuinely care about the sector. We provide a safe and supportive environment in which to grow and learn while creating opportunities to make time away from the office to work on the business or on self. We award and acknowledge achievements of excellence.

Developed by the sector, for the sector

All proceeds from our networks are directly reinvested to further develop the local government sector through continued support of professional networks, events and learning and development initiatives for local government professionals.



SPEAKERS

BENEFITS REALISED

Cameron King, Team Leader Business Performance Improvement
City of Onkaparinga

BUSINESS PROCESS MANAGEMENT

Janine Nation, Business Performance Improvement Partner
City of Onkaparinga

Gary Thwaites, Business Performance Improvement Partner
City of Onkaparinga

JOIN US!

Registrations for this event are open to Local Government Professionals, SA members, council employees and employees of regional subsidiaries.

For further information please contact **Tahlia Willey, Network & Program Officer** on **8291 7994**.